

# Ascension Complete

## Provider Newsletter, April 2022

Review the latest updates related to the medical plan. Access our provider portal [here](#).

### Impacting CMS Stars Measures for 2022

As we move into the Measurement Year (MY) for 2022 Medicare Advantage (MA) CMS Stars, there are a few changes to the measure list and weights that patient care teams can drive and influence quality performance.

Here's a list of key changes and areas of focus for MY2022 HEDIS® Star Measures:

- **Returning measures:** These measures were previously removed from the Stars list due to substantive changes to the measure. However, here are the returning measures for this calendar year:
  - **Plan all-cause readmissions:** Has a weight of 1 for MY2022 and increases to a weight of 3 for MY2023.
  - **Follow up after emergency department visit for people with multiple high risk chronic conditions:** Has a weight of 1.
  - **Transitions of care:** Has a weight of 1 for a composite of all 4 sub measures. This composite includes:
    - Notification of inpatient admission (within 3 calendar days)
    - Receipt of discharge information (within 3 calendar days)
    - Patient engagement after inpatient discharge (within 30 calendar days after discharge)
    - Medication reconciliation post discharge (within 30 calendar days after discharge)
- **Removed measures:** Measures that are no longer scored for MA CMS Stars:
  - Medication reconciliation is retired as a *single* measure as it is part of the Transitions of Care composite.
- **Intentional focus measures:** These measures are outcome measures and carry the heaviest weight in the CMS MA Stars line up:
  - Controlling blood pressure (3)
  - A1c poor control (>9.0%) (3)
  - Medication adherence for DM (3)
  - Medication adherence for HTN (3)
  - Medication adherence for cholesterol (3)
  - Member experience survey:
    - Getting needed care (4)
    - Getting appointments and care quickly (4)

- Rating of health care quality (4)
- Rating of health plan (4)
- Care coordination (4)

Aligning a proactive care approach (e.g., annual wellness visits, proactive patient engagement and education, care management of complex patients, building strong patient-clinician relationships) coupled with intentional focus on clinician-driven CMS Stars measures will impact both patient outcomes and the quality of care provided.

We appreciate your dedication and care of Ascension Complete members and are here to support you.

If you have questions about these changes or any MA CMS Stars HEDIS measure, please visit the Ascension Complete website for the latest [HEDIS Quick Reference Guide](#), or contact our Clinical Quality team at [acmpophealthquality@ascension.org](mailto:acmpophealthquality@ascension.org).

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## SNP training reminder for clinicians in MI, IN, AL and FL

CMS-required SNP training is available for clinicians in the Ascension Complete service areas where a Dual Eligible Special Needs Plan (DSNP) is offered (AL, IN, FL and MI: Saginaw, Flint and Kalamazoo).

Topics include:

- Description of the SNP population
- Care coordination
- Specialized provider network including clinical practice guidelines and MOC
- Quality Improvement program

Primary care providers will receive a letter when a member engages in care management that includes a copy of the integrated care program (ICP). **What you need to know when receiving this letter:**

- The letter and ICP have specific care manager and patient information. It's helpful to keep record of the assigned care manager and make a connection
- The PCP is ultimately in charge of the patient care; however the care manager is a valuable resource in navigating member care outside the walls of the clinic
- No action is required after receipt of the letter. Best practice is to reach out to the Ascension care manager and engage as part of the interdisciplinary care team (ICT)

Don't forget to complete the annual Model of Care training. This provides more information about the ICP and the ICT.

[Click here](#) to begin the training; make sure to complete the attestation at the end.

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## We would love to hear from you!

[Click here](#) to share feedback or a patient story with us.

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