### **IMPORTANT INFORMATION:**

## **2023 Medicare Star Ratings**



## Ascension Complete - H7512

For 2023, Ascension Complete – H7512 received the following Star Ratings from Medicare:

Overall Star Rating: Plan too new to be measured
Health Services Rating: Plan too new to be measured
Drug Services Rating: Plan too new to be measured

Every year, Medicare evaluates plans based on a 5-star rating system.

#### **Why Star Ratings Are Important**

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

# The number of stars show how well a plan performs.

★★★★ EXCELLENT

**★★★☆** ABOVE AVERAGE

★★☆☆ AVERAGE

★★☆☆☆ BELOW AVERAGE

★☆☆☆☆ POOR

#### **Get More Information on Star Ratings Online**

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare.

#### Questions about this plan?

Contact Ascension Complete 7 days a week from 8:00 a.m. to 8:00 p.m. local time at 866-281-2878 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. local time. Current members please call 833-431-1356 (toll-free) or 711 (TTY).

<sup>\*</sup>Some plans do not have enough data to rate performance.